

Included is a screenshot highlighting 13 awards and recognitions I received during my time at The Home Depot, reflecting consistent performance, collaboration, and impact.

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Associate ID	First Name	Last Name	Location	Department	Job Title	Division	Region	District	Award Number	Award Level	Award Date	Homer Awards Received	Last Homer Award Received
138500848	TAMBRIA	KEMP	TX01		SOFTWARE ENGINEER 2	Non-Store	Non-Store	Non-Store	1st	Platinum	9/11/2024	13	7/24/2025
138500848	TAMBRIA	KEMP	TX01		SOFTWARE ENGINEER 2	Non-Store	Non-Store	Non-Store	1st	Gold	1/12/2024	13	7/24/2025
138500848	TAMBRIA	KEMP	TX01		SOFTWARE ENGINEER 2	Non-Store	Non-Store	Non-Store	1st	Silver	4/5/2023	13	7/24/2025
138500848	TAMBRIA	KEMP	TX01		SOFTWARE ENGINEER 2	Non-Store	Non-Store	Non-Store	1st	Bronze	3/4/2022	13	7/24/2025

Below are sample recognitions I have received from external clients, upper management and the Vice President of companies I have worked for. It displays my commitment to quality, self-initiative as well as my technical skills. These are actual emails that were sent to my upper management detailing their experience working with me.

From: Gabby *****
Date: Tuesday, June 27, 2017 at 10:50 AM
To: Chastity *****, Tambria Kemp
Cc: Ann *****
Subject: Re: Recognition Program
Awesome! Chastity is out until Thursday, but why don't the two of you connect when you are back. A peer to peer recognition program sounds great.
Thanks!
Gabby
Get Outlook for Android

From: Tambria Kemp
Sent: Tuesday, June 27, 2017 10:08:10 AM
To: Chastity *****; Gabby *****
Cc: Ann *****
Subject: Recognition Program
Hi,
I was curious was there any plan to put any type of recognition program in place at Ionic. I noticed that we don't have one and if there is any plan to put one in place I would love to share a peer-to-peer program that was used at a previous company I worked for that worked really well.

From: Ann *****
Date: Wednesday, February 8, 2017 at 4:37 PM
To: Quality Assurance, Support Team
Subject: Jira tickets testing info

Hey guys...
Let's start using this format for bugs when applicable across the board, please: (use your best judgement for inserting info that is not Files related – happy to help as needed)

QA Testing Notes

Environments Tested:

Windows 7 Office 2010 Windows 8.1 Office 2016 Windows 10 Office 2013

Build Version Tested: .224

Applications Tested: Word, Excel, Powerpoint

Scenarios Tested:

Tested with the times set to the following: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna (UTC-12:00) International Date Line West (UTC-05:00) Eastern Time (US & Canada) Tested both unprotected and protected scenarios in those time zones Saved all documents using the save as dialog box

Test Findings: pass

Recreated the issue on word, excel and powerpoint using build .214. Retested on build .224 and no issues were found with the most current build.

Thanks, Bree for starting to use this with the Office tickets! Much appreciated.

Thanks,

Hi Kyle,

*I would like you to know that Tambria did an exceptional job of handling a connection error we had with our vendor ***. She basically dropped everything to create not one but two files to correct a large enrollment problem we had thanks to our vendor. She also had to correct and update our weekly file. I know I am not her only client but she made me feel like I was and provided excellent service. We constantly use Tambria for all of our connection needs and this is why, she handles the job and gets it done for me and is very pleasant to work with. I cannot tell you what a relief it was to have her fixing the issue for me. Thank you for your time and have a great day!*

*Jennifer *****,
Benefits Analyst*

*****The winner
of the iPad had a survey returned in September from
X***** INC with a score of 100!!! This is the first time
X*****INC completed a survey from us, and they are off to
a perfect start!!

*Congratulations to Tambria Kemp, Connection Support
Specialist in our Alpharetta, GA office!!!*

*From: *****
Sent: Tuesday, August 03, 2010 9:57 AM
To: Kemp, Tambria; *****
Cc: *****
Subject: FW: Customer Service -case CA******

Folks,

This is an excellent example of <resolving a client's issue in a timely, effective & accurate manner with a more personal approach>. Thank you for the high degree of collaboration and passionate client focus.

I love it!

Sal

From: *****, Jan

Sent: Tuesday, August 03, 2010 9:39 AM

To: *****, Sal

Subject: FW: Customer Service -case C*****

A nice note that I wanted to share. This interaction was between our inbound and connection services teams.

Enjoy your day!

Jan

From: *****, Jan

Sent: Tuesday, August 03, 2010 8:37 AM

To: *****, Kyle; *****, Ali; Kemp, Tambria; *****, Erin

Subject: RE: Customer Service -case C*****

I agree – this is what teamwork is all about! Thanks Erin and Tambria for setting an excellent example for a client who was then thoughtful enough to take the time to acknowledge your efforts. Wow – this sure made my day!

From: *****, Kyle

Sent: Tuesday, August 03, 2010 8:32 AM

To: *****, Ali; Kemp, Tambria; *****, Erin

Subject: RE: Customer Service -case CA*****

Ali- thanks for passing this along. I agree this is an excellent customer love example. Tambria/Erin- thanks for making a difference with this client. I love it when they are impressed enough to pass along notes like these 😊 Have a great day!

From: *****, Ali

Sent: Monday, August 02, 2010 6:57 PM

To: *****, Kyle

Subject: FW: Customer Service -case C*****

Here is an excellent customer love story....Ali 😊

Ali

From: CAROL *****

Sent: Monday, August 02, 2010 6:10 PM

To: *****, Ali

Cc: CAROL *****; Kemp, Tambria

Subject: Customer Service -case C*****

Hi Ali,

I worked through a critical issue this afternoon with Tambria for case C***** regarding errors in our Connection File from HRB to PCPW. Tambria made two phone calls and spoke with Donna *****, our Payroll Supervisor, and myself to clarify exactly which deduction codes need to be corrected. Additionally, Tambria emailed me several times summarizing our conversations, explaining the next steps, and answered all of my questions with patience and concern.

Too often, we recognize the <one in a million= unfavorable customer service experiences and do not take the time to compliment the many many times we receive excellent customer service. I like to take the time when it is warranted, and it is today. I first spoke with Erin **** who documented the file with details of the issue so the next person at ADP (Tambria) would have a jump on what was needed. Erin was excellent as well, and Cathy ***** initiated opening a case for me earlier this morning. All in all, so far this was an excellent example of teamwork and care/concern for the customer. Thanks for listening, Carol

Carol

From: Hunter, Nadine
To: *****, Ali, *****, Michael

Good afternoon,

I would like to share with you my experience with Tambria Kemp. I have had the opportunity to work with her in the past and always, she continues to provide excellent service. Today, she came to my aid on short notice. Tambria and I worked on a couple of escalated client concerns in the past and something told me to keep her contact info....well; today it came in handy. I had a conference call setup with a client, I called the 800 line but we needed someone such as Tambria who could dig further and find the problem. Well, I had 10 minutes left before I had to get on the call and decided to contact Tambria. Well, she identified the issue and also was able to join this call all within 9 minutes. Tambria, shined in the face of myself plus the client today and it was Tambria that glued this all together and provided quick resolution.

I know we have a meeting on Monday to discuss <One ADP= feel and I thought this moment should be highlighted to show that we are on the right track. I personally want to sincerely thank Tambria for understanding the urgency and partnering with me.

Way to Go Tambria!!

Regards,

Nadine *****